



BARR + WRAY  
AFTERSALES

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BARR + WRAY





## 01 :: CUSTOMER CARE

B+W's Aftersales Service team, supported by its head office Design Project Management teams, is fully trained and equipped to bring you the specialist services which enable us to install, commission and provide lifetime maintenance for your system.

Since as far back as 1959, B+W has built an enviable reputation as an accepted leader in Fluid Handling, Filtration and Water Treatment. These established core strengths are recognised by our clients, leading names in the fields of Sport and Leisure, and Process and Environmental Engineering

The facts speak for themselves. Our strong focus on quality has led not only to International Accreditation to BS EN ISO 9001-2015 but also an expanded portfolio of the country's most prestigious clients.

With B+W taking care of your service + maintenance requirements you are not only contracting the market leader, you can also be safe in the knowledge that your plant is in the hands of reputable Engineers with passion and drive that makes them the best in the business.

At B+W the customer is our priority, our service + maintenance package reflects our flexibility to bring you the best service based on your requirements. Take advantage of one of our great packages, with the option of 1, 3 or 5 year service and maintenance packages.







## 02 :: Pool Plant

### PLANT REFURBISHMENTS

B+W Aftersales also offer a full refurbishment capability ranging from simple filter media change to complete plant removal and replacement. Our fully qualified engineers can conduct a full survey of your existing plant and offer suggestions and proposals to extend the life of your facility.

### LOOKING AFTER THE ENVIRONMENT

B+W Aftersales Engineers along with our Product Development team are committed to looking after not only the environment that lets us flourish but also the business environment in which we exist.

This means we are constantly developing new and innovative ways to bring cost saving to the end user. Why not enquire about our services below and go GREEN.



BEFORE



AFTER







### 03 :: Thermal Cabins + Experiences

B+W install a range of Thermal Cabins + Experiences in commercial leisure facilities, through to high end hotels and resorts with exceptional style and presence. Our aim is to design and build your Thermal Experiences to compliment your surroundings in every respect.

To ensure smooth, efficient running of all Thermal Experiences, B+W offer preventative service and maintenance packages for all of the following;

- Saunas
- Steam Rooms
- Solariums
- Salt Rooms
- Snow Cabins
- Ice Fountains
- Hamams
- Rasuls
- Experience Showers
- Laconiums
- Tepidariums
- Caldariums





Before



After

## 04 :: Our Services

Supporting both our own installations as well as installations by others, we understand the importance of our client facilities working throughout the year, therefore our aftersales team ensures that all of our clients' facilities are up and running again in the shortest time possible, with the minimum disruption. Our maintenance agreements are tailored to each of our customers' specific requirements, and by using only quality OEM parts for each of our installation/repairs, we ensure that your system is in perfect working order when we have completed our work.

B+W Aftersales also carry out the following services and can supply a quotation upon request.

- Full Plant Refurbishment / Replacement
- Wave Machine Install + Refurbishment
- Steel Vessel Refurbishments + Media Changes
- Dye Testing
- Thermal Cabin + Experiences Install + Servicing
- Balance Tank Cleaning
- Emergency Response Services
- Technical Support + Staff Training
- Ozone Installation + Servicing
- UV Installation + Servicing
- Chemical Handling
- Full Plant Electrical Rewiring to 17th Edition
- Supply + Install of Electrical Control Panels
- Term Maintenance Agreements

To discuss any of our Aftersales Services Further Please Contact...

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**BARR + WRAY**

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LEADERS IN POOL DESIGN AND WATER TREATMENT

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